**Notes of the Riverside Medical Centre PPG Meeting**

**Held on 14th  October 2015**

**Present:**

Joyce Swindlehurst Joint Chair

Pauline Cryer Joint Chair Susan Merrick Patient Representative

Sylvia Megson Patient Representative Margaret Shillito Patient Representative

Lynda Ellis Patient Representative. Cath Wilson Riverside Medical Centre

**Notes From previous meeting accepted**

**Matters Arising**

Quotes received for recovering notice boards was considered colours offered were not good. Cath decided to order new ones which have arrived and are awaiting instillation. Discussion took place as too how many were required and where they should be placed.

Joyce Swindlehurst volunteered to tidy up the book carousel.

Patients are not sitting in the rearranged waiting area but continue to sit on the seats in the corridor. The group felt that a larger notice on the doors in the main waiting area and objects placed on the seats to stop people sitting on them may be helpful. The group was aware that historically patients had always sat in the corridor and it will take time to change the habit.

Cath was congratulated on the latest newsletter which it was felt had a much more user friendly format and looked very good

Flu injections are up and running the next cohort of patients will receive letters shortly.

From 1st November telephone prescriptions will no longer be available, information being given attached to repeat prescriptions .This information is also included in the newsletter

Laura Ford – Health and Wellbeing representative has asked to attend the next meeting.

The visitors from Methley PPG felt it had been useful to come to our meeting, the group felt it would be good someone from our meeting to attend their meeting as we might find it of benefit.

Margaret discussed numbers who can attend the Wakefield meetings and will invite a member to go with her to the first one after Christmas.

MEETING ROOM IN THE BUNGLALOW

Date and time of Next meeting 11th NOVEMBER 2015 4.30